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August 16, 2011



Dear FAHRO Members and Friends,

Welcome back to Orlando – and Disney no less! – for the 2011 FAHRO Annual Convention and Tradeshow. This year's convention, "Charting a Course for Our Future," will provide you with a stimulating mix of seminars, events and networking opportunities that will serve as valuable resources to you when you return to your important endeavors and missions.

All the training sessions are designed to provide you with solutions to the latest challenges we all are facing in the current housing environment. "Latest challenges" sounds so familiar doesn't it? Don't we face daunting challenges each and every year in this industry? Yet this does seem like relatively unchartered territory when it comes to the budget pressures we face in Washington and even here in Florida, with no clear end in sight. So we have worked to tailor the training agenda, which has three dedicated tracks for Commissioners, the Housing Choice Voucher Program and public housing to ensure it will meet the needs of everyone in attendance.

Also, be sure to visit the Exhibit Hall to meet and greet our diverse group of vendors and associate members who support us in carrying out our mission. Each year I meet new vendors and learn about services and technologies that help our agency be even more efficient and effective in carrying out our mission.

Throughout my presidency I have promoted the theme, "Participation Pays." It serves as a reminder that the more we participate in FAHRO, the more we will get out of it and the more effective FAHRO becomes. And I can tell you, FAHRO is in very rare company for state associations. Your participation in this association is vital to not only its future and effectiveness, but also the future of our agencies. The tools, knowledge and networking opportunities available at this annual convention, as well as regional trainings and special events are invaluable and highly useful. As I near the end of my FAHRO presidential term, I would like to encourage each of you to remain active in this great organization and you will see that your active participation in FAHRO will pay dividends for your agency.

In addition, I would like to say special thank you to all of the members, volunteers and FAHRO staff who have dedicated numerous hours to making this Convention, and all that it entails, a success. It is an impressive amount of work that goes into these conventions and I truly appreciate those who have worked so hard to pull it off.

We have stuck together through the good and bad times as a family. Now that you are here, it is time for us to reflect on our accomplishments and lay the foundation for future success, even in the face of resource restrictions. We can and will succeed, together.

Thank you for being here and participating in FAHRO. Learn, network and don't forget to have fun!

William Russell FAHRO President

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Pam Davis	Catherine Reddick	Maria Burger
Site Selection	Budget & Audit	Disaster Preparedness & Response
Bill Russell	Miguell del Campillo	Beth Kincey
Federal Affairs	Small Agency	Strategic Planning & Management
Pete Gamble	Pamela Brewster	TBA
Nominations	Fraud Committee	Past President's Council
Gail Sansbury	Tom Baker	Gail Sansbury

MISSION STATEMENT

FAHRO is committed to the professional development of the people who provide public and assisted housing in Florida by offering a network for increased communication and education. We will continue to support legislation for the improvement and development of affordable housing and economic opportunities.

FAHRO PAST PRESIDENTS

1939 - 1941 1941 - 1942 1942 - 1943 1943 - 1944 1944 - 1945 1945 - 1946 1946 - 1947 1947 - 1948 1949 - 1950 1950 - 1951 1951 - 1952 1952 - 1953 1952 - 1953 1953 - 1954 1954 - 1955 1955 - 1956 1956 - 1957 1957 - 1958 1958 - 1959 1959 - 1960 1960 - 1961 1961 - 1962 1962 - 1963 1963 - 1964 1964 - 1965 1966 - 1967 1967 - 1968 1968 - 1969	Walter G. Ramsuer George W. Johnson James T. Daniels James G. Bendingfield Ray O. Edwards Wallace B. Kirke Emil A. Nordstrom Colin Murchison George M. White Thomas A. Dyer J. T. Knight J. N. Miller Paul A. Colton C. W. Hickey Thomas A. Dyer Earl J. Pound Philip R. McGowin Gordon L. Bradley Gordon L. Bradley Gordon L. Bradley Gardmer E. Dickinson Haley Sofge S. E. Lorimier James W. Van George W. Lubke George W. Lubke George W. Lubke Martin Fine Henry A. Simpson Paul S. Buckman Gerald E. Metko Norman V. Watson	1971 - 1972 1972 - 1973 1973 - 1974 1974 - 1975 1975 - 1976 1976 - 1977 1977 - 1978 1979 - 1980 1980 - 1981 1981 - 1982 1982 - 1983 1983 - 1984 1984 - 1985 1985 - 1986 1986 - 1987 1987 - 1988 1989 - 1990 1990 - 1991 1991 - 1992 1992 - 1993 1993 - 1994 1994 - 1995 1995 - 1996 1996 - 1997 1997 - 1998 1998 - 1999 1997 - 1998 1998 - 1999	Ralph Carey Howard Harris Joseph Kelley Calvin P. Ogburn John Van Ness Frank C. Chavers Dean S. Robinson Nan Gordon Ronald T. Rotella Jerry Lang Melvin Adams Paul Tanner Mike Rogers Juanita Holloway Richard Bowers Roger Braun Larry Shoeman Deborah Vincent Robert Rogers Marilyn Phillips Jean Kelly Karen Godley Audley Evans Fred N. Thomas, Jr. Lynda Hinckley Dorothy Sasser Kathy Haynes Sam Brunson Gail Monahan
1970 – 1970	E. Whitford "Bud" Ware	2003 – 2005	Richard Turner
1970 – 1971	Herbert Underwood	2005 – 2007	Jerome Ryans
		2007 – 2009	Gail Sansbury

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2011 EXHIBITION AND TRADE SHOW

Exhibit Hall Hours

The exhibit hall will be open throughout the convention until Thursday afternoon at 3:00 pm. We encourage you to visit our venders during the seminar breaks. We have arranged to have Wednesday and Thursday's breakfast and breaks in the exhibit hall so take advantage of the opportunity to grab refreshment and see what resources are available to you.

Tuesday, Aug. 16th 5:30 pm – 7:30 pm

Wednesday, Aug. 17th 8:00 am - 7:30 pm

Thursday, Aug. 18th 8:00 am – 3:00 pm

SPECIAL EVENTS DURING THE CONFERENCE

Evening reception, drink tickets and banquet are included in you registration.

FAHRO Welcome Reception	Tue., Aug. 16 th	5:30 pm - 7:30 pm
FAHRO Legislative Appreciation Reception	Wed., Aug. 17 th	5:30 pm - 7:30 pm
FAHRO Annual Celebration Cocktail Party & Banquet	Thu., Aug. 18 th	7:00 pm - 10:30 pm
Annual Charity Golf Tournament ChampionsGate Golf Club	Fri., Aug. 19 th	7:30 am - 11:30 am

SPECIAL CONVENTION INFORMATION

Registration and Information

The FAHRO registration and information desk is located right outside of the Hilton Walt Disney World Resort Palm Ballrooms and will be open at the following times:

Tuesday, Aug. 16th 4:00 pm – 7:30 pm

Wednesday, Aug. 17th 8:00 am – 4:00 pm **Thursday, Aug. 18th** 8:00 am – 4:00 pm

* Name badges have been provided for all attendees and should be worn at all times.



SPECIAL CONVENTION INFORMATION (cont...)

Ticket Sales

Guests are welcome to join us during our evening receptions and Celebration Cocktail Party & Banquet. They will only need to purchase tickets for the Celebration Cocktail Party & Banquet on Thursday at 7:00 pm. The tickets will be \$66 each. This includes two drink tickets.

FAHRO Sponsors

We love our sponsors. Please be sure to thank these generous companies for sponsoring our events and supporting our FAHRO Convention! If you get a chance, give their representatives a hug.

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Incentive Game

Each registrant will receive a vendor passport to be completed by visiting each vendor booth. Completed passports shall be returned to the UNCF booth prior to the exhibit hall closing Thursday at 3:00pm. Passports will be drawn at random during the banquet on Thursday night for a prize.

50/50 Raffle (RED Tickets)

You may purchase RED Raffle Tickets from the UNCF booth to participate in the 50/50 Raffle. Proceeds go to the Deborah L. Vincent Scholarship Fund and for every ticket you purchase, you get a chance to win half of the money collected.

Scholarship Ribbons

You make a \$5 dollar donation to the Deborah L. Vincent Scholarship and show your support for the Scholarship Program by wearing scholarship plumage.

Golf Tournament

Its not too late to register for the FAHRO Charity Golf Tournament at ChampionsGate Golf Club. Registration forms and mulligans are available at the front desk.





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SILENT AUCTION & THE DEBORAH L. VINCENT SCHOLARSHIP FUND

Be sure to visit the silent auction located at the registration desk. It will close Thursday, August 18th at 2:45 pm. This is a fun event for all involved and contributions go to the Deborah L. Vincent Scholarship fund. The Deborah L. Vincent Scholarship gives college scholarships to deserving resident students. You don't need to be present to win, but....those who bring a donation for the silent auction will receive an ADDITIONAL FIVE MINUTES after the auction closing to make their final bids.

"What home means to me" poster contest

To submit posters to the National "What Home Means to Me" Poster Contest, bring one poster from each category to the FAHRO Annual Convention and Trade Show. We will be displaying the posters during the Trade Show for FAHRO members to select which posters are to be submitted for national competition.

State winners will be announced during the event's annual dinner party, Thursday, August 18, 2011.

All submissions need to be labeled on the backside with the name of the associated housing authority and the contact information for the housing authority employee involved in the contest submittal.

We hope you take advantage of this worthwhile endeavor and bring your posters with you to the FAHRO 2011 Annual Convention and Trade Show.

Use the ballot below to vote for your favorite!

"WHAT HOME MEANS TO ME" POSTER CONTEST BALLOT



Choose the poster number of your choice and please choose one from each category.

Elementary School - K to 5th grade

Middle School - 6th to 8th grade

High School - 9th to 12th grade

SCHEDULE AT A GLANCE

Tuesday, August 16th

4:00 pm		
5:30 pm	FAHRO Welcome Reception	Registration Desk Open
	Grand Harbor Ballroom South & Salons 5-8	Asbury Registration Desk/Rotunda
7:30 pm		
-	-	ity Suite
	Captain's	Deck Suite
10:30 pm		

SCHEDULE OF EVENTS

Tuesday, August 10th

4:00 pm -7:30 pmRegistration Desk Open5:30 pm -7:30 pmFAHRO Welcome Reception
Mutual of America7:30 pm -10:30 pmHospitality Suite

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SCHED	ule at a glance	Wednesday, August 17 th	SCHEDULE OF E	EVENTS Wednesday, August 17 th
8:00 am	Networking Continental Breakfast Grand Harbor Ballroom South & Salons 5-8		8:00 am - 4:00 pm 8:00 am - 7:30 pm	Registration Desk Open Exhibits open during meals and breaks
9:00 am			0.00 am - 7.30 pm	Exhibits open during means and breaks
	Opening General Session Asbury Hall B-D		8:00 am - 9:00 am	Networking Continental Breakfast (Exhibit Hall)
			9:00 am -11:00 am	Opening General Session
			Opening Speaker:	State Representative Gary Aubuchon
11:00 am			General Speaker:	Ed Jennings, Regional Administrator for HUD
11:15 am	General Session: Fathoming the Knots - Nuances of the PHAS Interim Rule Asbury Hall B-D	Registration Desk Open	Presentation of Colors: Invocation: Key Note:	U.S. Marine Corp. Pastor Rolous Frazier, Jr., <i>St. John Missionary Baptist Church</i> Congressman Daniel Webster
12:15 pm		Asbury Registration Desk/Rotunda	11:15 am -12:15 pm	General Session: Fathoming the Knots -
12:30 pm	Networking Lunch		11.15 dill 12.15 pill	Nuances of the PHAS Interim Rule
	Grand Harbor Ballroom South		Moderator:	William Russell, Executive Director, Sarasota House Authority
1.20	& Salons 5-8		Speaker:	David Vargas, Deputy Assistant Secretary of REAC
1:30 pm			12:30 pm - 1:30 pm	Networking Lunch in the Exhibit Hall
1:45 pm	State & Federal Affairs Update and Discussion		12:30 pm	Start of voting for our submittals to NAHRO's
	Asbury Hall B-D		12.50 pm	"What Home Means to Me" poster contest
3:00 pm			1.45 2.00	
3:15 pm	Networking Afternoon Break Grand Harbor Ballroom South & Salons 5-8		1:45 pm - 3:00 pm	State & Federal Affairs Update and Discussion Join us as we discuss the achievements of our state
3:45 pm				and federal affairs programs, and plan the goals
4:00 pm			Speakers	and objectives for the year to come.
5 ,20 nm	Annual Busii Asbury	•	Speakers:	Marcus Goodson, FAHRO State Affairs Chairman Richard Pinsky, FAHRO State Affairs Consultant Pete Gamble, FAHRO Federal Affairs Chairman Mike Rogers, FAHRO Federal Affairs Co-Chairman
5:30 pm		provision Decontion		Scott Keller, FAHRO Federal Affairs Consultant
	FAHRO Legislative Ap Grand Harbor Ballroo		3:15 pm - 3:45 pm	Networking Afternoon Break in the Exhibit Hall
7:30 pm			4:00 pm - 5:30 pm	Annual Business Meeting
-	Hospital Captain's		5:30 pm - 7:30 pm	FAHRO Legislative Appreciation Reception in the Exhibit Hall
10:30 pm			7:30 pm - 10:30 pm	Hospitality Suite





SCHEDULE AT A GLANCE

Thursday, August 18th

8:00 am	Networ	king Continental B	reakfast
		rbor Ballroom South & S	
9:00 am	Finances - Part I Asbury Hall B	Staying Afloat:	REAC:"Really Easy; Application Complex" Asbury Hall D
10:15 am		/isoury null c	
10:30 am	Finances - Part II Asbury Hall B	Staying Afloat: Avoiding HAP and Administration Fee Shortfalls - Part II Asbury Hall C	Charting the Waters in Low Tide: Maintaining Qual- ity Operations with Funding Shortages Roundtable Asbury Hall D
12:00 pm		Networking Lunch	· · · · · ·
	Grand Ha	rbor Ballroom South & S	Salons 5-8
1:00 pm	Commissioner Certification Program: HUD Inspector General Overview & Things to Avoid Asbury Hall B	Watching Out for the Undercurrent: PIC's Growing Impact on Your Agency Asbury Hall C	Tending the Anchor: Strategies to Manage Resident's Ability to Age in Place Asbury Hall D
2:30 pm		orking Afternoon	
3:00 pm	HUD: Its Role and Program Fundamentals Asbury Hall B	Using the Ships Scuppers: HCV Portability Asbury Hall C	Trimming the Sails: PHA Policy Exchange and Discussion Roundtable Asbury Hall D
4:30 pm	Execut & Relate	ive Director's Cont d Legal Issues Rou Asbury Hall B	racting nd Table
5:30 pm			
7:00 pm			

SCHEDULE OF EVENTS

Thursday, August 18th

8:00 am - 4:00 pm	Registration Desk Open
8:00 am - 7:30 pm	Exhibits open during meals and breaks
8:00 am - 9:00 am Sponsor:	Networking Continental Breakfast in Exhibit Hall Featuring the first ever Deborah L. Vincent Charity Breakfast Bingo Progress Energy
 9:00 am - 10:15 am Speaker: 	Finances - Part I Earn credit towards your FAHRO Commissioners' Certification in this session on Federal Funding, Financial Statements, Audits and Budgeting. Debbie Martin, <i>CFO & Deputy Director, Pinellas County HA</i>
• 9:00 am - 10:15 am Moderator: Speakers:	 Staying Afloat: Avoiding HAP and Administration Fee Shortfalls - Part I In the volatile world of federal budget belt-tight- ening, the threat of significant cuts to housing as- sistance payments and admin fees for the housing choice voucher programs will very likely become a reality. In this session, we will explore concepts that you can prepare and implement to ensure that your program doesn't capsize. Lori Rosado, Director of HCV Program, HA of the City of Fort Myers Jose Cintron, PIH Field Office Director, Miami Victoria Main, PIH Field Office Director, Jacksonville
▲ 9:00 am -10:15 am Moderator: Speaker:	REAC: "Really Easy; Application Complex" REAC continues to be an issue for all public housing agencies. Join us as we discuss the application and inspection process to simplify your REAC process. Maria Burger, <i>Housing Authority of the City of Stuart</i> David Vargas, <i>Deputy Assistant Secretary of REAC</i>
■ 10:30 am -12:00 pm Speaker:	Finances - Part II Debbie Martin, CFO & Deputy Director, Pinellas County HA
• 10:30 am -12:00 pm Speakers:	Staying Afloat: Avoiding HAP and Administration Fee Shortfalls - Part II Jose Cintron, PIH Field Office Director, Miami Victoria Main, PIH Field Office Director, Jacksonville



■ Commissioners ● HCV ▲ PHA

SCHEDULE OF EVENTS

▲ 10:30 am -12:00 pm **Charting the Waters in Low Tide: Maintaining Quality Operations with Funding Shortages Roundtable** With the imminent budget cuts, agencies are forced to make tough decisions. Join together with fellow PHA executives and discuss your strategies e. MDU Busine for maintaining your agency with less funding. 12:00 pm - 1:00 pm Networking Lunch in the Exhibit Hall **Progress Energy** Sponsor: 1:00 pm - 2:30 pm **Commissioner Certification Program: HUD In**spector General Overview and Things to Avoid Earn credit towards your FAHRO Commissioners' Certification in this session on The HUD Inspector

> General: Overview and Things to Avoid. Tim Mowery, Office of the Inspector General, Speaker: Special Agent In Charge

1:00 pm - 2:30 pm Watching Out for the Undercurrent: **PIC's Growing Impact on Your Agency**

Not to be PICky or anything, but as funding determinations are made in Washington, HUD will have a good deal of leniency in determining how to allocate available funds. However, one thing is certain - they will rely on this data and you will benefit from its accuracy - so don't miss the boat!

Moderator: Wence Cunningham, Tampa Housing Authority Speakers: Rick Smith, U.S. HUD Director of PIC Christina Alaimo, U.S. HUD MIS/Trainer

Tending the Anchor: Strategies to Manage ▲ 1:00 pm - 2:30 pm **Resident's Ability to Age in Place**

We're all getting older. As we do, studies have shown that we are healthier and less costly to care for the longer that we are able to "age in place." We all have elderly tenants and this session will help us accomplish the goal of serving those tenants in a manner that is mindful of our limited resources.

Moderator: Speaker:

Gail Monahan, Executive Director, Alachua County HA ConchyBretos, CompanyPrincipal, MiaConsultingGroup, Inc.



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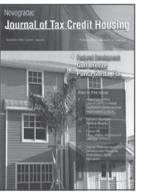
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SCHEDULE OF EVENTS

Thursday, August 18th (cont...)

2:30 pm - 3:00 pm Networking Afternoon Break in the Exhibit Hall

3:00 pm - 4:30 pm Exhibitors Move-Out and Decorator Break-Down

HUD: Its Role and Program Fundamentals ■ 3:00 pm - 4:30 pm Earn credit towards your FAHRO Commissioners' Certification during this session and learn the importance of HUD and how it interacts with your agency. Speakers: Jose Cintron, PIH Field Office Director, Miami Victoria Main, PIH Field Office Director, Jacksonville

3:00 pm - 4:30 pm **Using the Ships Scuppers: HCV Portability** The portability of HCV vouchers is an issue that all agencies face. Gather with other agencies to discuss different ways to handle voucher portability. Shannon Young, Executive Director, Seminole County HA Facilitator:

▲ 3:00 pm - 4:30 pm **Trimming the Sails: PHA Policy Exchange** and Discussion Roundtable Code of conduct, pest control, dress code... Learn

how other agencies handle issues that arise in public housing agencies. Pamela Brewster, Executive Director, DeFuniak Springs HA Facilitators:

Dottie Avery, Executive Director, Niceville Housing Authority

4:30 pm - 5:30 pm **Executive Director's Contracts and Related Legal Issues Roundtable**

Pete Gamble, Executive Director, Daytona Beach HA Facilitators: Vivian Bryant, Executive Director, Orlando Housing Authority Ricardo L. Gilmore, Saxon, Gilmore, Carraway & Gibbons, P.A.

FAHRO Annual Celebration 7:00 pm -10:30 pm **Cocktail Party & Banguet** Sponsor: FPHASIF

Commissioners \bullet HCV \blacktriangle PHA



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MEET THE SPEAKERS

Conchy Bretos

Company Principal, Mia Consulting Group, Inc.

Conchy Trelles Bretos is a founder of Mia Consulting Group, Inc. Prior to founding Mia Consulting, Ms. Bretos served as Florida Secretary for Aging & Adult Services and AARP State Legislative Representative for Florida, Puerto Rico and the Virgin Islands. Ms. Bretos was the project director for the World Health Organization Regional Teacher Center for Southeast Asia and CEO of The College of Law in Sydney, Australia.

Ms. Bretos has drafted and successfully advocated for several successful bills creating Medicaid funding for services in seven states. In 2003, Ms. Bretos introduced the idea of creating a national demonstration project to the Department of Housing & Urban Development (USHUD) to provide assisted living services to seniors and disabled adults living in public housing. Her efforts have led to an agreement between the Departments of Housing & Urban Development (USHUD) and Health & Human Services (HHS).

Ms. Bretos founded two micro-enterprise foundations, served as Chair of Florida Women's Commission and the Hispanic Affairs Commission. She has also served in the Florida Commission on Long Term Care; delegate to the White House Conference on Aging, member of the Governor's Taskforce on Prevention of Elder Abuse; and has been on the board of the Area Agency on Aging, Alzheimer's Association and Florida Center for Housing and Long-term Care Services. She serves on several committees of housing non-profit organizations, including AAHSA.

Ms. Bretos is a graduate of Oberlin College and received a MBA from the University of New South Wales in Sydney, Australia. She attended Harvard John F. Kennedy School of Government.

In 2006, she become one of the first winners of the \$100,000 Purpose Prize Award for her innovative work in bringing assisted living services to public housing. In 2009, she became an Ashoka Fellow as recognition of her social entrepreneurship. Named by Bloomberg's Business Week as one of the most promising 2011 social entrepreneur.

MEET THE SPEAKERS (cont...)

Pilar Bretos Carvajal

Company Principal, Mia Consulting Group, Inc.

Pilar Bretos Carvajal joined Mia Consulting Group, Inc. in 2001. Prior to joining Mia Consulting Group, Inc. Mrs. Carvajal worked as a management consultant for the leading management consulting firms of Accenture and IBM Global Business Services in New York City. As such she helped national and international organizations manage change while developing new processes to create competitive advantages and achieve high performance. Earlier, Mrs. Carvajal worked as a sales and marketing executive for the pharmaceutical company Boehringer Mannheim.

Mrs. Carvajal founded the Mia Consulting Group Foundation in 2010. The Foundation is a not-for-profit organization that supports the establishment of pilot senior living demonstration projects working with the federal government. The foundation is also tasked with improving the well-being of senior living residents within the community through educational and wellness programming.

Mrs. Carvajal is an experienced, certified ALF administrator with considerable experience in operation and financial management. As such, Mrs. Carvajal has overseen the management of senior living projects for the company. Mrs. Carvajal holds a Master's degree from the London School of Economics and a Bachelor's of Arts from Smith College and is a graduate of the Miami Chamber of Commerce Leadership Miami program.

Mrs. Carvajal is actively involved in the community including volunteering for the Junior League of Miami and six years as the Smith College Club of Miami President. She also currently acts as the Chairperson for the Town of Surfside Parks and Recreation Board.

She is fluent in English, Spanish and French.

Ricardo L. Gilmore, Esq.

Saxon, Gilmore, Carraway & Gibbons, P.A.

Mr. Gilmore has practiced law for more than twenty-five years and specializes in the areas of business and corporate law, real estate, public finance, and commercial litigation. He serves as special counsel to housing authorities in Florida and other states relative to affordable housing development matters, which involve a multiplicity of legal issues unique to housing authorities as well as applicable to governmental agencies and/or corporate entities. Mr. Gilmore is particularly proud of serving as legal counsel to a housing authority in Georgia that achieved complete autonomy from the U.S. Department of Housing and Urban Development, while retaining its status as a public housing authority. Mr. Gilmore received his B.A. degree from the University of Georgia in 1975 and his J.D. degree from the University of Florida College of Law in 1978.

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MEET THE SPEAKERS (cont...)

David Nisivoccia

Executive Director, Fort Pierce Housing Authority

Before his three year role as Executive Director for the Fort Pierce Housing Authority, David Nisivoccia had been in the affordable housing industry for approximately 20 years in various executive positions.

Shannon Young

Executive Director, Seminole County Housing Authority

Shannon Young has been with the Seminole County Housing Authority since 2005, and has been the Executive Director since 2009. Our agency administers over 300 portable vouchers from over 125 different housing authorities. Our agency has been successful in collecting over 99% of all Port Receivables for the last 5 years.

Michael Brady Inc. Kingsport Housing and Redevelopment Authority A 252 Panel Solar Photovoltaic System for Riverview Community Center



Through the installation of this system, the Kingsport Housing and Redevelopment Authority has taken a lead role providing a long-term, sustainable energy efficiency improvement for not only the Community Center, but the entire City itself.

For more information about the services MBI offers, please contact us at 407-585-0330 or email at mbifla@mbiarch.com www.michaelbradyinc.com





Lori Rosado

Director of HCV Program, Housing Authority of the City of Fort Myers

Lori Rosado began her career with the Section 8 Program in 1983. At that time the City of Fort Myers Neighborhood Redevelopment Agency managed a small 170 Section 8 Certificate Program. Lori transferred to work with the Lee County Government's Section 8 Program. For the next 7 years she had various duties which included conducting eligibility interviews, voucher briefings, inspections, and calculating payments due to private landlords. Once the Lee County Government transferred the Section 8 program to the City of Fort Myers, Lori continued to manage the Section 8 Program and bring forth the many regulatory changes that were mandated. Today, after 24 years of working with the program, Lori manages the Section 8 Housing Choice Voucher Program with a program size of 1755 vouchers. She has attended NAHRO and FAHRO conferences, has received Section 8 Update certifications from Nan McKay and Associates and National Facility Consultants and has obtained her Section 8 Housing Manager certification from NAHRO. She was born in New York City but raised in Fort Myers, Florida where she is an active member of her church.

Christina Alaimo

Presidential Management Fellow in HUD's Real Estate Assessment Center

Before joining the IMS/PIC Team, Christina Alaimo worked on HUD's Public Housing Utilization Initiative to increase occupancy rates in Public Housing. Her work with the IMS/PIC Team includes program office coordination, training, and stakeholder communications.

MEET THE SPEAKERS (cont...)

Rick Smith

Director of PIC

Currently Mr. Smith is the director of the IMS/PIC data system. His duties are to maintain the system functionality and meet the existing and new needs for system improvements that serve the many stakeholders that use and rely on PIC. In addition, he is responsible for maximizing the accuracy of the data to ensure that HUD can calculate the Operating Fund and Capital Fund and provide the data necessary for headquarters and field offices to effectively monitor the Public Housing Agencies.

Previously, Mr. Smith served as the Deputy Director of the Office of Capital Improvements and began his HUD career at the Grants Management Center. Prior to his HUD career Mr. Smith spent 21 years as a systems engineer supporting the nuclear industry at various site on the east coast and 8 years in the US Navy Nuclear Power program. Finallyhe began his working life in the trades renovating private homes.

David Vargas

mmmm

U.S. Department of Housing & Urban Development, Washington

David Vargas is a career member of the Senior Executive Service at HUD. Since March, 2010, Mr. Vargas has served as the Deputy Assistant Secretary of PIH's Real Estate Assessment Center (REAC).

Mr. Vargas brings an aggressive agenda to REAC. His top priorities include improving customer service and innovating new information technology to serve PIH and our external partners. He has committed to ensuring that the REAC's physical inspections meet the three "R's:" Reasonable, Reliable and Replicable.

Prior to REAC, Mr. Vargas was the Director of the Office of Housing Voucher Programs. He's also served as a Senior Advisor to the Assistant Secretary for PIH, the Assistant Comptroller for PIH and the Administrative Receiver of the HOPE VI program in Puerto Rico. Before HUD, Mr. Vargas worked for one of the "Big Eight" accounting firms. He is a licensed CPA and holds Bachelors and Masters Degrees in Accounting.

Victoria Main

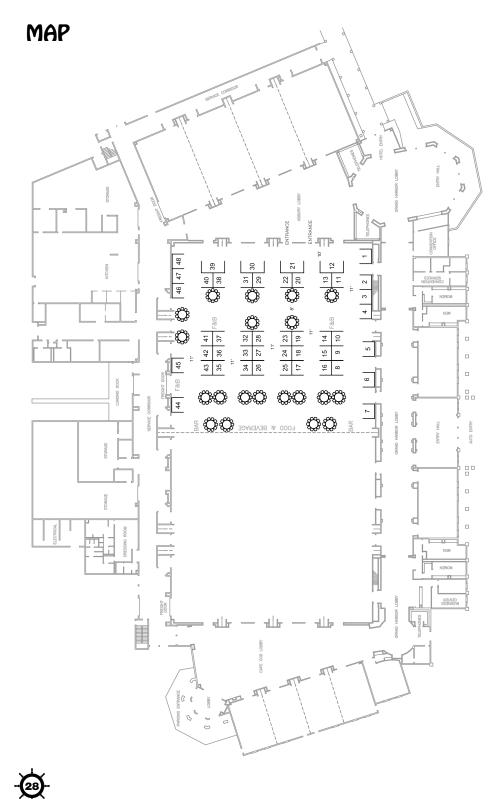
Director of the Office of Public Housing, Jacksonville HUD

Ms. Main is responsible for oversight, monitoring and technical assistance for the public housing and Housing Choice Voucher programs operated by 52 housing authorities in northern Florida. Ms. Main became the Director in Jacksonville in August 2009 following a decade as a consultant with public housing authorities throughout the country.

Prior to becoming a housing consultant, Ms. Main served as the Executive Director of the Sarasota Housing Authority. The Sarasota Housing Authority was designated as a troubled housing authority by the Department of Housing and Urban Development prior to Ms. Main's assumption of the leadership role. She and her staff developed a strategy for improving the public housing and Housing Choice Voucher programs and the agency was removed from the Department's troubled housing authority list.

Ms. Main's initial experience with housing programs came with the Department of Housing and Urban Development in Washington, DC. There, she served as the Special Assistant in the Office of Troubled Agency Recovery. Prior to joining HUD, Ms. Main worked as a civilian for the Marine Corps, as well as with the U.S. Department of State and the U.S. Agency for International Development.





EXHIBITORS

- Sentry Protection Technology
- 2 National Hot Water
- 3 SocialServe.Com
- 4 VPS, The Vacant Property Specialists
- 5 Sleuth Plumbing
- 6-7 Poster Contest
- 8 LarsonAllen, LLP
- 9 HAPPY Software
- 10 GLE Associates, Inc.
- 11 Tenmast Software
- 12 FPHASIF
- 13 InstaKey Security Systems
- 14 ARD Distributors, Inc.
- 15 AMERESCO
- 16 Michael Brady Inc.
- 17 The Pest Control Authority
- 18 Yeager and Boyd, LLC
- 19 The Home Depot
- 20 Tenant PI, LLC
- 21 Progress Energy
- 22 Window Classic Marvin Windows
- 23 EMG
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- 25 Alterna
- 26 Ameristar Fence Products
- 27 Lanco & Harris Corp.
- 28 Bessolo Design Group
- 29 Linsey Software Systems
- 30 Mutual of America
- 31 Berman Hopkins Wright & LaHam, CPA's & Associates
- 32 Norstar Primerica Multifamily Development Group
- 33 Spartan Tool
- 34 National Credit Reporting
- 35 Pepco Energy Services, Inc.
- 36 SACS Software
- 37 HD Supply Facilities Maintenance
- 38 Constellation Energy Corp.
- 39 Honeywell
- 40 Lets Think Wireless
- 41 Gilson Software Solutions, LLC
- 42 Total Maintenance Solutions South
- 43 EZIQC
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- 46 UNCF
- 47 Silent Auction

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AlternaBooth 258065 NW 68th St.25Miami, FL 33166Phone:305.406.6773e-mail:ngunia@alternacorp.com Contact:Contact:Nick Gunia Service:Service:Green building products	ARD Distributors, Inc.Booth1600 NW 159th St.14Miami, FL 3316914Phone:800.654.7721e-mail:aquiles@ardonline.comContact:Aquiles RuizService:All major brands of appliances and air conditioners	Constellation Energy Corp.Booth 360 Central Ave., Ste. 250Booth 38 Saint Petersburg, FL 33701Phone:727.322.4141e-mail:kathleen.nichter@constellation.com Contact:Kathleen Thompson Service:Electric Company Community Outreach	FL Housing Authorities Risk Mgmt Insureds (FHARMI)Booth 24PO Box 540307 Merritt Island, FL 3295424Phone:321.453.9669e-mail:frankchavers@bellsouth.net Contact:Contact:Frank ChaversService:Risk Pool; General Liability; Property; Auto & Directors/Officers Liability Insurance; DHUD Approved; Fully Reinsured Program
AMERESCOBooth7585 Turkey Point Dr.15Titusville, FL 3278015Phone:321.264.8823e-mail:tgallentine@ameresco.comContact:Tracy E. GallentineService:Performance-based utility service contracts	Berman Hopkins Wright & LaHam, CPA's & AssociatesBooth 318035 Spyglass Hill Rd. Melbourne, FL 3294031Phone: e-mail: nemeroff@bermanhopkins.com Contact: Brian Nemeroff Service: Professional Auditing; Financial; Compliance Services	EMGBooth222 Schilling Circle, Ste. 27523Hunt Valley, MD 2103123e-mail:dweitzel@emgcorp.comContact:Drew WeitzelService:Environmental, facility and building assessments	FL Public Housing AuthorityBooth Self Insurance Fund (FPHASIF)12PO Box 12909 Tallahassee, FL 3231712Phone:850.385.3636 e-mail:12brooke.butler@willis.com Contact:Brooke ButlerService:Self-insurance fund for all of Florida's housing authorities needs
Ameristar Fence Products PO Box 581000 Tulsa, OK 74158Booth 26Phone:918.879.5905 e-mail:sirwin@ameristarfence.com Contact: Aaron Cope Service:Fencing	Bessolo Design Group 556 Central Ave. Saint Petersburg, FL 33701Booth 28Phone:727.894.4453 e-mail: kbessolo@bessolo.com Contact: Kevin Bessolo Service:Architectural; Engineering	EZIQC Booth 140 Bridges Rd., Ste. E 43 Mauldin, SC 29662 Phone: 123.456.7890 <i>e-mail</i> : k.greene@thegordiangroup.com <i>Contact</i> : Keith Greene Service: Procurement for construction	Gilson Software Solutions, LLC Booth 1401 E Broward Blvd., Ste. 101 41 Fort Lauderdale, FL 33301 Phone: 954.759.4550 e-mail: valeria@gilsonsoftware.com Contact: Veronica Castro Service: Software

EXHIBITORS (cont...)

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HAPPY SoftwareBooth11 Federal St.9Saratoga Springs, NY 12866Phone:888.484.8779e-mail:sales@happysoftware.comContact:Kristen SibiliaService:Provider of Windows-basedsoftware solutions for theU.S. housing market	HoneywellBooth376 4th St.39Atlantic Beach, FL 32233Phone:904.238.2185e-mail:julie.weiss@honeywell.comContact:Julie WeissService:Engineering performance contracting	LarsonAllen, LLPBooth 811 E Main St. Lakeland, FL 33801Phone:863 683-6783 e-mail:kkenny@nctgroup.com Contact:Kevin Kenny Service:Service:Auditing	Michael Brady Inc. Booth 100 Colonial Center Pkwy, Ste. 230 16 Lake Mary, FL 32746 Phone: 407.585.0330 e-mail: jimc@mbiarch.com Contact: Jim Carten Service: Engineering
HD Supply FacilitiesBooth 37Maintenance374620 Saddle Gate Lane Acworth, GA 3010137Phone:404.735.5981e-mail:dan.morgan@hdsupply.com Contact:Contact:Dan MorganService:Wholesale distribution company providing a BRd; range of products and services to professional customers in the Repair & Improvement & Specialty Construction Markets	InstaKey Security SystemsBooth7456 W 5th Ave.13Lakewood, CO 80226Phone:303.761.9999 ext. 135e-mail:tseep@instakey.comContact:Albert SeepService:A powerful program to reduce costs, increase security and save your organization time	Let's Think WirelessBooth 40205 Timberlane Dr. Douglassville, PA 1951840Phone:863 683-6783Contact:Mickey BransonService:Let's This Wireless deploys wireless video surveillance systems for Housing Authorities	Mutual of AmericaBooth3000 Bayport Dr., Ste. 95030Tampa, FL 3360730Phone:813.281.2882e-mail:tampabay@mutualofamerica.comContact:Jean TyreService:Specializing in Retirement Plans; 457 Savings Plans; Group and Individual Insurance for Housing Authorities

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EXHIBITORS (cont...)

National Credit Reporting 6830 Via del Oro, Ste. 105 San Jose, CA 94513Booth 34e-mail:cynthia@ncrcredit.com Contact:Contact: Service:Resident ScreeningService:	Pepco Energy Services, Inc.Booth1300 N 17th St., Ste. 160035Arlington, VA 2220935Phone:703.253.1836e-mail:sbrown@pepcoenergy.comContact:Scott BrownService:Energy Efficiency Services; Performance Contracts	Progress EnergyBooth3300 Exchange Place21Lake Mary, FL 3277321Phone:407.942.9332e-mail:melvin.philpot@pgnmail.comContact:Melvin PhilpotService:Progress Energy includes two major utilities that serve more than 3.1 million customers in the Carolinas and Florida	Silent Auction Booth 47
National Hot WaterBooth1972 California Crossing2Dallas, TX 752202e-mail:k.loar@nationalhotwater.comContact:Ken LoarService:Water heaters and systems	The Pest Control Authority 11173 Grandview Manor Wellington, FL 33414Booth 17Phone:561.373.1345 	SACS SoftwareBoothP O Box 19036Alexander City, AL 3501136Phone:256.329.1205e-mail:sherri@sacssoftware.comContact:Sharron BlasingameService:Public Housing Software; Fee Accounting	Sleuth PlumbingBooth226 Field End St. Sarasota, FL 342405Contact: Jeremy Schultz Service: Plumbing5
Norstar Primerica Multifamily Development Group323629 Madaca Lane Tampa, FL 3361832Phone: e-mail: prhodes@primericagroupone.com Contact: Paula Rhodes Service: Affordable Workforce; Housing Developer	Poster Contest Booth 6 & 7	Sentry Protection Technology Booth 2150 Whitfield Ave., Unit B 1 Sarasota, FL 34243 Phone: 877.705.2384 e-mail: cf@sentryprotectiontechnology.com Contact: Chuck Fowler Service: Primesave TM; Windows; Storm Shutter Screens; Security Screens; Doors; Patio Protection	SocialServe.ComBoothPO Box 353053Charlotte, NC 282353Phone:877.428.8844e-mail:crystal@socialserve.comContact:Crystal KirbyService:Easy-to-use web applications that give agencies, municipali-ties and the general public access to tools and information that make it easier to find affordable housing

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EXHIBITORS (cont...)

Spartan ToolBooth1506 W Division St.33Mendota, IL 6134233Phone:800.435.3866e-mail:ndessing@spartantool.comContact:Nancy DessingService:Drain and sewer cleaning	Total Maintenance Solutions South PO Box 149126 Orlando, FL 32814Booth 42Phone:407.273.1650 e-mail:tracy@tmssouth.com Contact:Contact:Tracy Pigman Service:Plumbing Specialty; Repair Parts	Window Classic - Marvin WindowsBooth 22PO Box 4198 Hollywood, FL22Phone:954.966.1148 e-mail:e-mail:joegarcia@windowclassics.com Contact:Contact:Ralph DeLeon Service:Service:Windows	
Tenant PI, LLCBooth1 Riverfront Place, Ste. 70020North Little Rock, AR 7211420Phone:501.374.0036e-mail:megan@thepicompany.comContact:Megan BarnettService:Tenant Credit Reports; Background Checks; Landlord Histories	United Negro College Fund Booth 1080 Woodcock Rd., Ste. 280 46 Orlando, FL 32803 Phone: 407.896.6940 e-mail: lashon.henderson@uncf.org Contact: Lashon Henderson Service: Administrator of the Deborah L. Vincent Scholarship	Yeager and Boyd, LLCBooth5501 Highway 280, Ste. 20118Birmingham, AL 3524218Phone: 205.991.5506e-mail: ron@yeagerboyd.comContact: Ron JonesService: Accounting and audit	
Tenmast SoftwareBooth132 Venture Ct., Ste. 111Lexington, KY 4051111Phone:877.836.6278e-mail:info@tenmast.comContact:John FowlerService:Expert Systems Software; Training & Support; Hardware	VPS, The VacantBoothProperty Specialists44010 S Morgan St. Chicago, IL 606094Phone:312.845.1803 e-mail:e-mail:ruth.young@vpspecialists.com Contact:Contact:Ruth Young Service:Security and Maintenance		

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